



Dave Sargeant
Strategic Director, Adult Social Care

Our purpose

Adult Social Care plans, commissions and provides a wide range of services for adults across Surrey.

Our vision is to work collaboratively with partners ensuring people have choice and control, in order to maximise their wellbeing, retain their independence, continue to live in their local community and remain safe.

Delivering this vision will mean people in Surrey:

- know about and can access information, care and support in their local community
- live independently with choice and control over their lives
- are able to prevent and postpone the need for care and support
- are satisfied with the quality of their care and support
- remain safe.

For more information on what we do, contact david.sargeant@surreycc.gov.uk

Our challenges and opportunities

We face challenges of an unprecedented financial environment in which we need to deliver significant efficiency savings and generate income; radical changes in national policy contained within the Care Act will have far-reaching impacts for the Surrey where a very high proportion of people fund their own care; and the demographic pressures of an ageing population, with a high incidence of dementia.

All of this will necessitate a radical strategic shift in the way in we deliver services, a refocus of available resources and collaboration with our health partners to deliver local integrated community-based health and social care services.

Our key actions

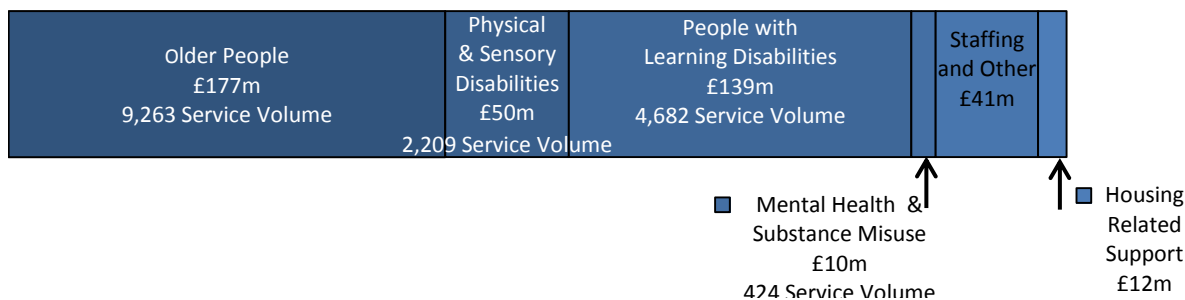
We will prioritise five actions for 2015/16 to support achievement of the council's three corporate strategy goals of *wellbeing, economic prosperity and resident experience*:

1. Protect people from harm and ensure care and support services are high quality and safe.
2. Connect individuals with family, friends and community support networks so they can live independently and prevent or postpone the need for funded care and support services.
3. Work with health and other partners to deliver local integrated community-based health and social care services.
4. Implement the Care Act and prepare for funding reform in April 2016.
5. Deliver efficiency savings of £37m.

Our budget

The council has an overall operating revenue budget of £1.7 billion. A capital programme worth just over £694 million is also planned over the next five years. The chart below shows how Adult Social Care spending has been allocated for 2015/16.

Gross Revenue Expenditure: £428.6m



n.b. There is a small capital budget of £1.2m for 2015/16 on major adaptations and in-house improvements

Adult Social Care 2015/16



Our Directorate is structured to align with Surrey's Clinical Commissioning Groups to support the integration health and social care services in Surrey. We will ensure the overall actions for Adult Social Care are delivered and will prioritise the following actions for 2015/16 to support achievement of the council's three corporate strategy goals of *wellbeing*, *economic prosperity* and *resident experience*.



Jean Boddy
Area Director
Surrey Heath and
Farnham

1. Deliver adult social care services in Surrey Heath and Farnham ensuring we protect people from harm; connect individuals with their family, friends and community support networks; deliver local integrated community based health and social care services, implement the Care Act and delivery efficiency savings
2. Provide strategic leadership through the joint commissioning of services to respond to our 'ageing population' and to realign the health and social care system towards enabling and preventative services for older people
3. Provide strategic leadership through the joint commissioning of services which focus on dementia and the mental wellbeing of older people, increase early diagnosis and support, address social stigma, enhance support for relatives/carers and develop dementia friendly communities
4. Collaborate with partners, including probation, borough and district councils and health, to reduce reliance on residential care and shift towards housing related support services enabling vulnerable people to remain as independent as possible in the community.



Shelley Head
Area Director
North West Surrey

1. Deliver adult social care services in North West Surrey ensuring we protect people from harm; connect individuals with their family, friends and community support networks; deliver local integrated community based health and social care services, implement the Care Act and delivery efficiency savings
2. Provide strategic leadership for the family, friends and communities programme, which will continue to deliver extensive cultural and practice change, build on the Care Act to deliver an holistic and enabling approach to social care and grow the range of local services which deliver better outcomes at less cost
3. Ensure operational safeguarding is embedded into practice across Adult Social Care to protect people from harm and ensure care and support services are high quality and safe.



Jo Poynter
Area Director
East Surrey

1. Deliver adult social care services in East Surrey ensuring we protect people from harm; connect individuals with their family, friends and community support networks; deliver local integrated community based health and social care services, implement the Care Act and delivery efficiency savings
2. Provide strategic leadership for the provision of services for people with learning disabilities, with the development of new learning disability and autism strategies and revised learning disability lead commissioning arrangements
3. Provide strategic leadership for the provision of services for people with mental health needs, including substance misuse, across the Directorate
4. Collaborate with health and prison partners to ensure people in Surrey's prison receive appropriate support and care services to meet their social care needs, under the duties of the Care Act 2014. **Page 24**



Sonya Sellar
Area Director
Mid Surrey

1. Deliver adult social care services in Mid Surrey ensuring we protect people from harm; connect individuals with their family, friends and community support networks; deliver local integrated community based health and social care services, implement the Care Act and delivery efficiency savings
2. Provide strategic leadership for the provision of services for carers across Surrey, ensuring carers are supported in their caring role and have a life outside caring
3. Collaborate with health, borough and district and other partners to ensure the Adult Social Care workforce is fit for the future, supports health and social care integration and whole system improvements
4. Provide strategic leadership for the implementation of new duties under the Care Act 2014, particularly for eligibility and assessment, and ensure the Directorate is prepared for funding reform in April 2016.



Liz Uliasz
Area Director
Guildford and Waverley

1. Deliver adult social care services in Guildford and Waverley ensuring we protect people from harm; connect individuals with their family, friends and community support networks; deliver local integrated community based health and social care services, implement the Care Act and delivery efficiency savings
2. Provide strategic leadership for the provision of services for people with physical and sensory disabilities, HIV and for young people in transition across the Directorate
3. Provide operational leadership for occupational therapy services ensuring we support people to maintain their independence and promote effective collaboration across Surrey's health and social care system
4. Collaborate with health, borough and district council partners to ensure disabled facilities grant are used to support health and social care integration and to implement whole system improvements
5. Ensure robust emergency planning and business continuity arrangements are in place across Adult Social Care on an on-going basis and for events such as Armed Forces Day and Prudential Ride London.



Andy Butler
Principal Social
Worker/Senior Practice
Development Manager

1. Ensure a robust approach is in place across Surrey for compliance with Deprivation of Liberty Safeguards requirements, in order to protect and promote the rights of people who lack mental capacity
2. Provide strategic leadership for a rights based continuing healthcare strategy, both nationally and in Surrey, to ensure people with complex ongoing healthcare needs are assessed and receive services in a timely and effective manner
3. Provide professional leadership for the development of the social work and occupational therapy workforce across Adult Social Care and ensuring they are well trained and supported by appropriate practice policy, procedures and guidance.



Philippa Alisiroglu
Interim Assistant
Director, Service
Delivery

1. Provide strategic leadership for the provision of safe, effective, caring and responsive in-house regulated services for adults across the county, ensuring we protect people from harm and connect them with their family, friends and community support networks
2. Embed and maintain a culture of continuous improvement in the in-house regulated services for adults, ensuring the delivery of high quality provision
3. Work with people who use services, carers, health and other partners to deliver local integrated community based health and social care services, exploring new and empowering models of delivery
4. Ensure the workforce is equipped with the right skills and support to deliver a safe and effective service
5. Contribute to efficiency savings as part of the Council's Medium Term Financial Plan, whilst ensuring high quality in-house provision



Toni Carney
Head of Resources and
Caldicott Guardian

1. Ensure there is a robust policy framework in place to respond to the radical changes in national policy in the Care Act, to other strategic changes and new models of delivery
2. Provide strategic leadership as Caldicott Guardian, for information governance across the Directorate and for putting data and information sharing arrangements in place with partners to support an integrated model of community based health and social care
3. Deliver effective commissioning and business support services across the Directorate and ensure robust information quality across the IT systems which support the adult social care operation
4. Work with IMT partners to give staff IT solutions which are fit for purpose, meet the needs of the Care Act and support the shift towards an integrated model of community based health and social care
5. Provide professional leadership for the deputyship function and for financial assessments and benefits across Adult Social Care, ensuring the end-to-end processes are efficient, effective and meet the needs of the Care Act



Vernon Nosal
Interim Head of Quality
Assurance and Strategic
Safeguarding

1. Ensure there is a robust quality assurance framework in place across Surrey, which utilises all available national and local information and data, to monitor the quality of provision and to facilitate a pro-active approach
2. Provide strategic leadership for safeguarding across Adult Social Care, implementing the new safeguarding duties under the Care Act which includes ensuring the independence of the Surrey Safeguarding Adults Board, to protect people from harm and ensure care and support services are high quality and safe
3. Deliver a responsive customer relations function, ensuring complaints and compliments are handled in a timely and efficient manner and any lessons learnt are reflected back into practice



Kathryn Pyper
Senior Programme
Manager

1. Provide robust business intelligence to meet external statutory and corporate reporting requirements; local management information to support front line teams; intelligence to inform the Directorate's change projects and the commissioning, grants and contracts function; and participate in external and internal best practice groups
2. Support delivery of strategic change projects across the Directorate - including Family, Friends and Communities, implementation of the Care Act and the Better Care Fund which is driving health and social care integration – to realise the ambitions set in the Directorate strategy
3. Deliver effective information and advice about local care and support to all Surrey residents under the duties of the Care Act; ensure robust stakeholder engagement; meet internal and external communications needs; and ensure the Directorate addresses its equality duties.

